

The UPDATE

News and Information for Massachusetts EI Providers November 2020



Important Dates...Mark your Calendar!

November 17, 2020, 130pm—3pm: EICS Open Office Hours: Support for claims processing in the DPH EI Client System

DPH is offering open office hours to EI programs and claims staff who have questions about claims processing in the DPH EI Client System or future processing using the HIPAA Standard 837 format. Feel free to 'drop in' with your questions. DPH and SSG staff will be available to help.

Please join meeting from your computer, tablet or smartphone

<https://global.gotomeeting.com/join/132535709>

You may also dial in using your phone: United States: (224) 501-3412
Access Code: 132-535-709

November 17, 2020, 3pm: EI Webinar

November 24, 2020, 3pm: EICS Tips & Tricks Webinar

December 1, 2020, 2pm—4pm: Program Director and Program Supervisors' Meeting: Webex

Topics: Re-engaging in person services

Success in Telehealth

Supporting staff in these times

Registration will be emailed separately

December 8, 2020, 3pm: EICS Tips & Tricks Webinar

December 15, 2020, 3pm: EI Webinar

December 22, 2020, 3pm: EICS Tips & Tricks Webinar

January 14, 2020: ICC Meeting, Virtual

- **9:15a—11:15p: ICC Business Meeting** (schedule subject to change)
- **12p—2:pm: Standing Committees and Task Groups**



DPH Updates

CEID Timeline Update

Due to the ongoing pandemic, CEID will remain on **hiatus until 7/1/2022**.

If you were due to submit prior to this date, you will now submit by 7/1/2022.

All new directors who started in their positions on 7/1/2019 or after will be due 3 years from their hire date as director.

We are still accepting submissions during this hiatus, if you choose to submit early.

Certification will be awarded at Leadership Day trainings now scheduled to begin in the Summer of 2022.

Please contact susan.grossman@mass.gov with any questions.

Telehealth Family Survey

The Department of Public Health (DPH) and the Early Intervention Parent Leadership Project (EIPLP) would like to hear about families' experiences with receiving EI services during the COVID-19 pandemic. This is a 6-month follow-up survey to the one that was sent in April. There are 11 questions that ask families about their telehealth services. It should take less than 10 minutes to complete and all questions are optional. Please ask families to only complete one survey per family.

If a family does not have access to the Internet, please ask them to contact the EIPLP at (617) 645-1763 from 12pm - 8pm on Mondays and Wednesdays, to complete the survey in person or if they need an interpreter.

This survey will **close on Sunday, November 15** and can be found at the links below, in these languages:

English	https://forms.gle/NiUi6kqg7emFZv977
Arabic	https://forms.gle/MB2nBPjm3PuX9Xoi7
Haitian-Creole	https://forms.gle/KUTojc2YXXePkU1x9
Portuguese	https://forms.gle/VRJ3W1owY4js2cf68
Spanish	https://forms.gle/igNKWQjPHqmkm8oZ7
Vietnamese	https://forms.gle/FbmRWZbdqi3wXj7D8

EIPLP's Resources for Families

The Early Intervention Parent Leadership Project (EIPLP) shares information with families whose children are receiving and have received EI services. Families are encouraged to share their email addresses with EIPLP by completing a Universal Data base Sign Up form: www.eiplp.org/universal-database-sign-up-form/ which allows the Project to send the Parent Perspective newsletter directly to their inboxes.

EIPLP also has a [Facebook Page \(@eiplp\)](#), [Twitter \(@eiplp\)](#) and [Instagram \(@eiplp\)](#) accounts where many resources and opportunities for families are shared.

This video, entitled EI Services & Telehealth (https://www.youtube.com/watch?v=iqlhP_LKimg&t=5s), was created by EIPLP and may be shared with families.

Please pass this information on to the families you support. To learn more about the EIPLP go to: www.eiplp.org



New podcasts will be featured in this section as they become available.

They are always available at <https://eionthefly.podbean.com/>.



This podcast is a collaborative effort of the Massachusetts Department of Public Health and the Virginia Department of Behavioral Health and Developmental Services (through a contract with the Partnership for People with Disabilities/VCU).

Series 1

[Episode 1: What is Functional Assessment and Why Does it Matter?](#)

[Episode 2: Intentional Observation](#)

[Episode 3: Asking Meaningful Questions \(Emily's personal favorite!\)](#)

[Episode 4: Active Listening](#)

[Episode 5: Implicit Bias](#)

[Episode 6: Functional Assessment and the Initial IFSP](#)

[Episode 7: Ongoing Functional Assessment](#)

[Episode 8: What Functional Assessment Means to Supervisors, Practitioners, and Families](#)

Series 2

[Episode 1—Understanding the Team's Shared Purpose](#)

**Comments, contributions or feedback, please contact:
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